

INSOLTECH (NZ) LIMITED

SD, XP7, XP10 PU Series (Xterior Plus ®)

ARCHITECTURAL POWDER COATINGS PERFORMANCE WARRANTY

SD, XP7 and XP10, PU ARCHITECTURAL POWDER COATINGS WARRANTY FOR CHROMATED ALUMINIUM PRODUCTS.

INSOLTECH SD, XP7 and XP10 are durable and proven exterior decorative powder coatings and when applied by APPROVED INSOLTECH APPLICATORS is covered by the following performance warranties.

This warranty applies only to INSOLTECH SD, XP7 and XP10 powder coatings on correctly converted /chromate aluminium panel and extrusion products. It does not include hardware items such as handles and hinges.

INSOLTECH SD, XP7 and XP10, PU powder coatings are warranted (subject to the conditions of the INSOLTECH Terms of Trade for Sale of Goods) that the Goods (powder coatings) will meet the following specifications. The liability of INSOLTECH is solely derived from the terms and conditions of its Terms of Trade for Sale of Goods and from this warranty.

INSOLTECH provides the following quality assurance standards to Customers who use approved applicators of the Company.

SD, XP7, XP10 and PU Series powders conform to the following standards:

AAMA2603-98, AS3715, BS6496.

USES

Window Frames and Exterior Panels

SERVICE LIFE

INSOLTECH SD, XP7 and XP10 and PU powder coatings are formulated to have a maintainable service life of 25 years under normal atmospheric conditions, meaning that the powder coating will maintain a consistent level of colour and uniform appearance on surfaces that are subject to the same levels of UV exposure. This does not mean that the intensity of colour or degree of gloss will remain over time to that when first applied but that changes to the colour and gloss appearance will be uniform over time.

FILM INTEGRITY

INSOLTECH SD, XP7 and XP10, PU powder coatings are warranted not to peel, crack, flake or blister for a period of 10 years from the date of application.

COLOUR INTEGRITY

INSOLTECH SD, XP7 and XP10, PU powder coatings will maintain their original colour integrity for at least 7 years except in environments of heavy pollution or where the coating is subject to geothermal gases or corrosive environments such as salt water or behind glass OR where the surface area is subject to different environmental conditions such as one part of aluminium framing subject to strong sunlight but another part of the framing not subject to the same sunlight exposure.

Where the aluminium surface is subject to the same environmental conditions over the surface area, gloss reduction will occur evenly over the surface without adversely affecting the uniform appearance. Any change in the shade of the coating will occur evenly over the surface without affecting the uniform appearance of the finish.

The Customer shall otherwise accept responsibility and liability for determining the fitness of the Goods for its own purposes.

CARE AND MAINTENANCE

Washing Surfaces

Ultra violet light, atmospheric pollution, airborne dirt and salt accumulate deposits on the surface. The warranty is subject to washing the surface at least every three to six months by the following steps.

1. Remove loose deposits with a wet sponge. Do not scratch the surface by dry dusting.
2. Clean with a mild detergent in warm water using a soft brush.
3. Rinse with fresh water after cleaning to remove any residue detergent.

Do not use strong solvent household cleaners or solvents used for thinning paint or for cleaning up mastics or sealants. If paint splashes or sealants or mastics need to be removed then only use methylated spirits, turpentine, white spirits, ethyl alcohol or isopropanol.

Claims for Damaged or Defective or Deteriorated Goods (powder coatings)

The Company, at its discretion, will replace any damaged or deteriorated Goods meaning Goods that are not of merchandisable quality or fit for the purposes described in its warranty or other published material or make a reasonable allowance on the purchase of goods to replace the Goods, provided:

- (a) that the Customer makes a claim specifically identifying the damage or defect(s) within thirty (30) days of the damage or defect occurring; and
- (b) provide the company with the following information
 - product colour code and batch numbers
 - pre-treatment records
 - application dates and in-house test results
- (c) that the Company has reasonable opportunity to investigate the claim.

If the Customer does not comply with the above requirements, the Customer will be deemed to have accepted the Goods and the Company will not incur any liability whatsoever in relation to the Goods.

The Customer agrees that claims shall not be considered in respect of Goods where:

- (i) the Goods are outside of the warranty period.
- (ii) the Goods have been sold on a non-refundable basis or where the Goods have been used with or attached to other goods or articles not approved by the Company and are damaged or not severable.
- (iii) the defect or failure of the Goods is due to or resulting from damage or misuse, negligent maintenance or care while in possession of the Customer (such as mechanical abrasion, falling objects to the surface, fire or explosion, harmful gases, chemical spray or fumes or salt atmospherics) or the Customer's failure to follow care instructions for the Goods including not checking the colour of the powder before use.
- (iv) the defect or failure of the Goods is due to instructions or designs supplied by the Customer.
- (v) the defect or failure of the Goods is caused by or contributed by the Customer's failure to use the Goods in accordance with the specifications of use or maintenance or where the Goods have not been used for the purpose for which they have been designed and manufactured.
- (vi) the Customer elects to remedy defects or faults or has a third party to remedy and the Customer will in such cases still agree to pay the Company for the full price of the order agreed between the parties for the Company's execution of the order and the provision of the Goods.

INSOLTECH SD, XP7, XP10 and PU SERIES WARRANTY

Customer Name

Address

APPLICATOR

DATE OF APPLICATION

Ref

APPLICATORS COPY

Customer Name

Address

APPLICATOR

DATE OF APPLICATION

Ref